

PRODUCT COMPLAINT FORM

Glecaprevir(100mg)/Pibrentasvir(40mg) tablets

Product complaints refer to any suspected quality defect in the study drug or its package or labelling

SITE INFORMATION	Kirby Protocol Number: <u>VHCRP1701</u> EDURACT Number: <u>2017-000694-37</u>
	To: <u>Kirby Institute, VHCRP</u> Fax No: <u>+61 2 9385 9214</u> Email: <u>smartc@kirby.unsw.edu.au</u>
	To: <u>AbbVie</u> Email: <u>RD_PQC_QA@abbvie.com</u>
	Pages: _____ Date of report (dd/mon/yyyy): ____/____/____
	Principal Investigator's Name: _____ Reported By: _____
	Site Phone Number: _____ Site Fax No: _____

STUDY DRUG DETAILS	1. Serial/lot number of drug product: _____ Expiry date (dd/mon/yyyy): ____/____/____
	2. Was the drug administered to the participant? <input type="checkbox"/> Yes <input type="checkbox"/> No (if YES, complete questions 3-8; if NO proceed to question 9)
	3. Subject ID Number: 1701-____-____ Initials: ____-____
	4. Dose administered: 300/120 mg Glecaprevir/Pibrentasvir
	5. Was administration performed per protocol? <input type="checkbox"/> Yes <input type="checkbox"/> No, please explain: _____
	6. Was the participant/caregiver trained? <input type="checkbox"/> Yes <input type="checkbox"/> No, please explain: _____
	7. Were there administration problems prior to this event? <input type="checkbox"/> Yes, please explain: _____ <input type="checkbox"/> No
	8. Did interruption of study drug occur? <input type="checkbox"/> Yes, please explain: _____ <input type="checkbox"/> No

SITE STAFF SIGN-OFF	I verify that the information contained in this PRODUCT COMPLAINT FORM is accurate and compatible with the source documents.
	Name (Please print): _____
	Signature: _____
	Date (dd/mon/yyyy): ____/____/____

KIRBY	Received date: _____ Received By: _____
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PRODUCT COMPLAINT DETAILS	9. Date of occurrence/onset (dd/mon/yyyy): ____/____/____
	10. Product complaint description: <i>Please provide a detailed description of the complaint including what the subject was doing when the complaint occurred</i>
11. Is the complaint drug product available and quarantined? <input type="checkbox"/> Yes <input type="checkbox"/> No, please explain: _____	
12. Can representative pictures be provided? <input type="checkbox"/> Yes <input type="checkbox"/> No <i>(if YES, please send via email)</i>	
13. Was the medication shipment damaged? <input type="checkbox"/> Yes, please explain: _____ <input type="checkbox"/> No	
14. Number of units bottles/tablets affected: _____	
15. Was the tamper evident seal intact when it arrived at the site? <input type="checkbox"/> Yes <input type="checkbox"/> No	
16. Did the site personnel/participant notice any other unusual attributes with the bottle/packaging? <input type="checkbox"/> Yes, please explain: _____ <input type="checkbox"/> No	
17. Was this complaint associated with an AE/SAE? <input type="checkbox"/> Yes, please explain: _____ <input type="checkbox"/> No	