



**Operator training, quality assurance and quality control
program for point-of-care and dried blood spot testing for
hepatitis C (HCV) infection.**

**TEMPO OPERATOR SURVEY
FOLLOW-UP VISIT**

Thank you for taking the time to complete this survey and it should only take about 15 minutes.

All data used is de-identified and reported in aggregate for your privacy.

SECTION A: Demographics

1. First name: _____

2. Last name: _____

3. Date of birth (dd/mm/yyyy): _____

4. Gender:

Select 1 only

- ☐ Male
- ☐ Female
- ☐ Transgender
- ☐ Other – please specify: _____

5. Name of service: _____

6. Your primary occupation is:

Select 1 only

- ☐ Needle and Syringe Program Worker
- ☐ Peer Worker
- ☐ Health Education Officer
- ☐ Nurse
- ☐ Physician
- ☐ Social Worker
- ☐ Counsellor/Psychologist
- ☐ Pharmacist
- ☐ Pharmacy Assistant
- ☐ Administration Officer
- ☐ Other – please specify: _____

7. Do you have any experience with performing tests for HCV?

Select 1 only

- ☐ Yes
- ☐ No

8. How many people have you personally tested for HCV in the past month?

Select 1 only

- ☐ Not within my scope
- ☐ Number: _____

9. How many people have you personally referred for HCV treatment in the past month?

Select 1 only

- ☐ Not within my scope
- ☐ Number:

10. Have you ever provided pre or post-test counselling for HCV?

Select 1 only

- ☐ Yes
- ☐ No

SECTION B: Knowledge

11. What percentage of people with HCV clear the virus spontaneously (via the body's natural immune system)?

Select 1 only

- ☐ 0%
- ☐ 25%
- ☐ 50%
- ☐ 100%
- ☐ Do not know

12. What does it mean if you have a positive HCV antibody test?

Select 1 only

- ☐ The hepatitis C virus is present in your blood
- ☐ You have not been exposed to HCV
- ☐ You have been exposed to HCV at some time in your life but don't know if you have HCV now
- ☐ Do not know

13. What does it mean if you have a positive HCV PCR test (also known as an RNA test)?

Select 1 only

- ☐ The hepatitis C virus is present in your blood and you have HCV
- ☐ You do not have HCV
- ☐ You have been exposed to HCV but don't know if you have HCV
- ☐ Do not know

14. Is it possible to contract HCV again after successful DAA therapy?

Select 1 only

- ☐ Yes
- ☐ No
- ☐ Do not know

SECTION C: Confidence

15. How confident are you in your ability to interpret test results from example, a point-of-care test, and diagnose HCV?

Select 1 only

- ☐ Not at all confident
- ☐ Little confidence
- ☐ Somewhat confident
- ☐ Confident
- ☐ Very confident

16. How confident are you in your ability to prepare a person's finger to collect an adequate volume of blood (100-250µL) for HCV testing?

Select 1 only

- ☐ Not at all confident
- ☐ Little confidence
- ☐ Somewhat confident
- ☐ Confident
- ☐ Very confident

17. How confident are you in your ability to apply a whole blood sample onto a dried blood spot card?

Select 1 only

- ☐ Not at all confident
- ☐ Little confidence
- ☐ Somewhat confident
- ☐ Confident
- ☐ Very confident

18. How confident are you in your ability to draw a whole blood sample into a 100µL minivette?

Select 1 only

- ☐ Not at all confident
- ☐ Little confidence
- ☐ Somewhat confident
- ☐ Confident
- ☐ Very confident

19. How confident are you in your understanding of the purpose of a quality control (QC, a known HCV positive and negative specimen) for HCV testing?

Select 1 only

- ☐ Not at all confident
- ☐ Little confidence
- ☐ Somewhat confident
- ☐ Confident

☐ Very confident

20. How confident are you in your ability to prepare quality control (QC) specimens for performing an HCV Viral Load Fingerstick test on the GeneXpert platform?

Select 1 only

- ☐ Not at all confident
☐ Little confidence
☐ Somewhat confident
☐ Confident
☐ Very confident

21. How confident are you in your ability to prepare external quality assurance (EQA, which is a panel of quality controls) specimens for performing an HCV Viral Load Fingerstick test on the GeneXpert platform?

Select 1 only

- ☐ Not at all confident
☐ Little confidence
☐ Somewhat confident
☐ Confident
☐ Very confident

22. How confident are you in your ability to perform an HCV Viral Load Fingerstick test on the GeneXpert platform?

Select 1 only

- ☐ Not at all confident
☐ Little confidence
☐ Somewhat confident
☐ Confident
☐ Very confident

23. How confident are you in your ability to interpret the HCV viral load result from the GeneXpert platform?

Select 1 only

- ☐ Not at all confident
☐ Little confidence
☐ Somewhat confident
☐ Confident
☐ Very confident

24. How confident are you in your ability to provide pre or post-test counselling for HCV?

Select 1 only

- ☐ Not at all confident
☐ Little confidence
☐ Somewhat confident

- ☐ Confident
☐ Very confident

SECTION D: Post-course evaluation

25. Please rate to what extent the learning outcomes were met: Perform and interpret tests appropriately to diagnose HCV

Select 1 only

- ☐ Not met
☐ Partially met
☐ Entirely met

26. Please rate to what extent the learning outcomes were met: Describe HCV testing

Select 1 only

- ☐ Not met
☐ Partially met
☐ Entirely met

27. In what way will this training program help you to improve the quality of HCV clinical services?

28. Has your knowledge and confidence to provide services improved as a result of this training?

Select 1 only

- ☐ Yes
☐ No

END OF SURVEY
